It is a difficult situation when a family member, a relative or a friend is detained.

This is meant to give you some information to help you deal with this new situation.

Visits

All prisoners may receive visits from family members or friends. Please contact the visiting service of Waldeck prison under this telephone number: 038208 – 67254 for details.

Likewise, it is possible to visit pre-trial inmates unless stipulated otherwise by the court. Please also contact our staff at the visiting service for information.

All prisoners have a minimum of 2 hours visiting time per month. The visiting time for children under 14 years of age accompanied by a parent or guardian may be increased by another 2 hours. A single visit may thus be allowed to last up to four hours.

Visits are optically monitored.

Additionally, prisoners who have proven themselves positively may be granted long-time visits at Waldeck prison.

Dear visitors, please note the following instructions!

- 1. Visits are to be applied for by the detainee or by phone by the visitor. Please note that an early application may help to ensure a visit at a convenient time.
- 2. Detainees may receive up to 3 visitors (including children) at the same time.
- 3. Visitors must show a valid personal ID or passport to the personnel of the penitentiary.
- 4. People under the influence of alcohol and/or drugs will not be permitted.
- Children under 14 years of age are permitted only when accompanied by a parent or authorized adult. Children 14 years and older have to show a valid personal ID or passport.
- 6. To ensure a smooth visiting process, please arrive at the penitentiary not later than 15 minutes before the visiting time. Please note that if you arrive late you may have to make a new visiting appointment.

Please lock all your bags, purses and possessions (mobile phones, car keys, watches etc.) in the lockers provided in the entrance building. Any exceptions to this rule (e.g. urgently needed medicines or infant care products) are to be decided individually by the visiting officer.

 Please show any electronic equipment, laundry or other approved items at the entrance. There must be a prior application by the prisoner. Please take note of the following in your preparation:

All approved items are accepted only in a closed container. It is prohibited to bring food, beverages and tobacco.

8. During the visit you may buy beverages at the vending machine. Prior to or during the visit you may buy two bags of tobacco or luxury goods.

For this purpose we would recommend keeping coins ready (max. 25 EUR).

Please take due note that no (!) items are to be handed to the prisoner during the visit. Violations are punishable and will be prosecuted by the penitentiary!

Visiting Hours:

For pre-trial detainees with special court orders: Monday – Thursday 8.00 hrs. – 9.00 hrs.

For pre-trial detainees and detainees:Monday – Thursday9.30 hrs. – 11.30 hrs.13.00 hrs – 15.00 hrs13.00 hrs – 15.00 hrsEvery 2nd Thursday15.30 hrs – 16.30 hrsEvery 2nd Saturday8.00 hrs – 12.30. hrsFriday – Visits to authorites15.00 hrs

Visits of defense lawyers, notary publics or attorneys are exempt from this rule.

For any further questions, please contact the visiting centre.

Money

For organizational reasons it is not possible to make cash deposits. However, payments to avert imprisonment for unpaid penalties can be made also outside of regular office hours. Office hours of paying agency:

Monday – Thursday 9.00 – 16.00 hrs. Friday 9.00 – 14.00 hrs.

Relatives may transfer money to inmates:

Remittee: JVA Waldeck, Last name, first name of inmate

IBAN: DE26 1300 0000 0014 0015 18 BIC: MARKDEF1130

Purpose of Transfer: 365 196 0002 931, Last name, first name of inmate

Please note the following instructions:

All entries on the transfer form must be clearly legible.

In the "Verwendungszweck" (Note to payee field) the first entry must be the cash reference number of JVA Waldeck - 365 196 000 29 31, followed by the surname and first name of the recipient.

Payments targeted for specific purposes are allowed only for measures for integration (e.g. costs for health care or costs of education and training) and for measures in connection with social relations (e.g. phone costs, postage and writing material, travel expenses in relaxed regimes). (§ 60 StVollzG M-V - legislation governing the execution of sentences in Mecklenburg-Western Pomerania)

Payments made for these purposes can be used only for these purposes. They may not be paid out for any other purpose.

Payments without specific purposes or without approval of the purpose are by law (legislation governing the execution of sentences in Mecklenburg-Western Pomerania) not protected against seizure. Therefore, if there is a levy of execution in place, the inmate's money will have to be transferred to the creditor. This also applies to payments made to enable the inmate to make purchases in the detention facility!

In case of doubt, please check with the respective enforcement officer or administrative staff at Waldeck prison.

Exception:

Inmates who have their own money and do not receive any monetary compensation (e.g. work wage), will receive an adequate allowance from their own money for making purchases. The fixed adequate allowance is unseizable.

Correspondence and telephone calls

Inmates can receive and send correspondence without restrictions. They may also make phone calls if they have the financial means. See also: www.mytel.io.

The correspondence of pre-trial detainees will be examined for prohibited articles. In individual cases, the director can impose a text control for security reasons or to prevent a major disruption of Waldeck prison. The correspondence of pre-trial detainees with their defense counsels will not be monitored.

Pre-trial detainees may be permitted to make telephone calls at their own expense.